

March 3, 2020

To our Residents:

At the Waters, our first priority is the safety, health and wellbeing of our residents and Team Members. This is why, in light of recent news headlines regarding the Coronavirus, we want to proactively communicate with you about this public health concern.

No doubt, you may have questions about what to do if the Coronavirus ever impacted you or one of your fellow residents. **Several communications have been prepared to help you better understand the following:**

- What the current situation is
- What the Waters is doing to stay informed and to ensure your safety
- What the likelihood is of the Coronavirus spreading
- What precautions you can personally take to prevent the spread of any virus
- What to do if you, personally, are exposed to the Coronavirus
- What to do if you suspect that a fellow resident may have been exposed

These are all important questions and we have attempted to address each one in the attached ***Frequently Asked Questions (FAQs)*** document.

Please know that all of our Team Members have been properly trained on the procedures to follow and know how to respond should there ever be a suspected exposure to, or actual case of, the Coronavirus.

We will continue to monitor this public health concern and will keep you and your family members informed. As always, if you have any questions that you'd like to discuss, please feel welcome to contact me.

On behalf of our Waters Senior Living team, thank you for choosing to make your home with us.

The Waters Senior Living