

## COVID Reopening Update – September 29, 2020

### To: Residents and Their Family Members

We'd like to take this opportunity to provide an update regarding a range of topics including visitation, testing, and reopening activities within our communities.

- **Visitation** – Each community continues to follow its state specific guidance (i.e. community is COVID-free for a specific period of time and give consideration to the county positivity rate). We are happy to confirm that all of our communities have established protocols. For specific details, please contact your respective community's Executive Director. NOTE: For our MN communities, we are awaiting further guidance from the MN Department of Health (MDH) to either adopt the guidance from the Centers for Medicare or Medicaid Services (CMS) or continue with the existing guidance. What might change is the number of days a community is required to be COVID-free in order to allow indoor visitation.
- **Testing** – The Waters has completed baseline testing in all of our communities and ongoing testing with any new resident positive cases, or as needed. In addition, The Waters has initiated ongoing testing for both team members and residents. For specific protocols for your respective Waters community, please contact your Executive Director. Rest assured that when testing is needed for either our team members or residents, we have the staff capacity, supplies, and partnership with the appropriate resources to conduct testing.
- **Reopening Activities** – We recognize how important it is to engage our residents in ongoing activities that are purposeful to ensure their continued health and wellbeing. We are excited to share that our communities have a full range of daily and weekly activities planned for our residents' enjoyment (i.e. group activities, exercise classes, outdoor events, musical experiences, creative arts projects, hallway activities, enjoying movies, playing bingo or trivia, participating in devotional time, and more). In most cases, this includes the ability to utilize our onsite Salons and, once again, dine together with a phased approach, while being physically distanced and following safety protocols. Please contact your respective community's Executive Director for details.

***On behalf of The Waters, we thank you again for your continued support and understanding as we strive to create a thriving experience for all residents, despite the current environment.***